



STATEMENT OF PATIENT RIGHTS AND RESPONSIBILITIES

The Patient shall have the following rights without regard to age, sex, national origin, religion, culture, physical handicap, personal values or belief systems.

PATIENT RIGHTS:

Expect personnel who care for them to be friendly, considerate and respectful and qualified through education and experience to perform the services for which they are responsible with the highest quality of service in accordance with the needs of the patient.

Participate in all decisions involving the patient's care or treatment.

The right to make informed decisions involving their care or treatment. If the patient is unable to participate in those decisions, the patient's rights shall be exercised by the patient's guarantor or legal guardian.

Know the names, professional status and experience of the staff that are providing care or treatment to them.

Know if the facility is participating in teaching programs, research and/or experimental programs relating to the patient's own case and to consent to participate in such programs.

Refuse any drugs, test, procedure or treatment and be informed of the risks and benefits of such a refusal.

The right to receive considerate and respectful care, that recognizes the patient's dignity, cultural values, spiritual beliefs, and individuality, and also provides for personal privacy to the extent possible during the course of treatment

The right to receive care in a clean and safe environment, free of unnecessary or inappropriate restraint, abuse, neglect or harassment.

The right to receive care delivered in accordance with the needs of the patient.

Expect all communications and records to be kept confidential.

Approve or refuse the release of medical records to any individual outside the facility, except in the case of transfer to another health facility or as permitted or required by the Health Insurance Portability and Accountability Act (HIPAA) and other applicable law.

Be fully informed of the scope of services available at the facility, provisions for after-hours and emergency care and related fees for services rendered

Be informed of the facility's policies and procedures, rules and regulations regarding the provision of care as they apply to the patient.

Change physicians or dentists if other qualified physicians or dentists are available.

Have information provided about the facility's policy on Advance Health Care Directives including a description of applicable State laws and, if requested, official State advance directive forms.

Be fully informed before any non-emergent transfer to another facility.

Be informed prior to the initiation of care or treatment that is non-emergent of the estimated charges for the services which are scheduled and, based upon insurance information supplied by the patient, to be given assistance in obtaining an estimate or any copayment, deductible or other charges that will not be covered by a third party payer and must be paid by the patient; and the right to be informed prior to the initiation of care of the facility's general billing procedures.

The right to be fully informed about a treatment or procedure and the expected outcome before it is performed.

Be informed that you have the right to exercise your rights as a patient and to express your concerns and grievances about care and services received without discrimination or reprisal. A Patient Representative is available to hear your concerns or questions and can be reached by calling 494-4800. The facility's grievance policies and procedures, and forms for filing a grievance are available from a Patient Representative upon request. Regardless of the outcome of your discussions with the Patient Representative, a complaint can be made to the Colorado Department of Public Health and Environment, Health Facilities Division by calling (303) 692-2800 or by writing to the state agency at 4300 Cherry Creek Drive South, Denver, CO 80246. Medicare enrollees may also contact the Office of Medicare Beneficiary Ombudsman. <http://www.medicare.gov/Ombudsman/activities.asp>. The role of the Ombudsman is to ensure that Medicare beneficiaries or their representatives receive the information and help they need to understand their Medicare options and to apply their Medicare rights and protections.

Receive disclosures of any physician financial interests or ownership in the facility and whether the facility has any financial interest in other health care providers to whom the patient is referred by the facility.

(rev. 2/12)

PATIENT RESPONSIBILITIES:

The patient should be considerate of other patients and personnel and for assisting in the control of noise and other distractions. Respect the property of others and the facility.

Follow the treatment plan prescribed by his/her provider.

Report whether he or she clearly understands the planned course of treatment and what is expected of him or her.



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Inform their physician or nurse about any worries or concerns regarding use of medication, tests, or procedures.

Provide accurate and complete information regarding present complaints, past illnesses and hospitalization, medications, unexpected changes in the patient's condition or any other patient health matters.

The patient is responsible to keep appointments and arrange for transportation to and from the facility. The facility should be notified if the patient runs late or is unable to keep their appointment.

Observe the rules of the facility during his or her stay and treatment and, if instructions are not followed, forfeiting

the right to care at the facility and being responsible for the outcome.

Bring all necessary papers from your physician's office and promptly fulfill your financial obligation to the facility.

Review and complete all pre-admission paperwork in advance of the scheduled procedure.

Arrange for a responsible adult to accompany the patient upon discharge from the facility.

Disclosure of Physician Financial Interest or Ownership

Surgery Center of Fort Collins is a Limited Liability Company owned by Centennial Surgery Center, LLC, Surgical Care Affiliates and Poudre Valley Hospital.

Centennial Surgery Center, LLC
1100 East Prospect Road
Fort Collins, CO 80525

Poudre Valley Health Care
PO BOX 2103
Fort Collins, CO 80522-2103

Surgical Care Affiliates
Riverchase Galleria, Ste 500
Birmingham, AL 35244

The physicians listed below are limited partners in Centennial Surgery Center, LLC. An interest in this facility enables them to have a voice in the administration and medical policy of this healthcare institution. This involvement helps to ensure quality surgical care for our patients. These doctors also perform procedures at other facilities. If you have a preference about where your ambulatory procedure is performed, please let us know. Special emphasis is placed on patient feedback so that we can treat you professionally and courteously at all times.

Richard Alessi, MD 1236 E Elizabeth, Ste 1 Ft Collins, CO 80524	Kevin Bachus, MD 1080 E Elizabeth Ft Collins, CO 80524	Douglas Beard, MD 1313 Riverside Ave Ft Collins, CO 80524	Jeffrey Chapman, MD 2315 E Harmony Rd, #160 Ft Collins, CO 80528
Michael Deringer, MD 1236 E Elizabeth, Ste 1 Ft Collins, CO 80524	Beverly Donnelley, MD 1107 S Lemay Ave, #300 Ft Collins, CO 80524	Christopher Eriksen, MD 1120 E Elizabeth, F101 Ft Collins, CO 80524	Warren James, MD 1107 S Lemay Ave, #300 Ft Collins, CO 80524
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